

BAMF ESTABLISHES A COMPETENCY CENTER FOR DATA ANALYTICS

 **Industry:**
Public Sector

 **Country:**
Germany

“The Competency Center serves as an active driver to ensure that Data Analytics is a natural component of our daily work at the federal office”
Dr. Markus Richter
Vice President, BAMF

Capgemini Invent initiated a Competency Center for Data Analytics at the German Federal Office for Migration and Refugees (BAMF)

THE SITUATION

The German Federal Office for Migration and Refugees (BAMF) is responsible for the registration, integration and repatriation of migrants in Germany



In summer 2016, the authority developed its “Digitization Agenda 2020”, placing digitalization on top of its priority list as a major success factor

THE CHALLENGE



BAMF recognized the potential to leverage and explore increasing amounts of data



But it was important to ensure full compliance with the regulations when accessing and using data



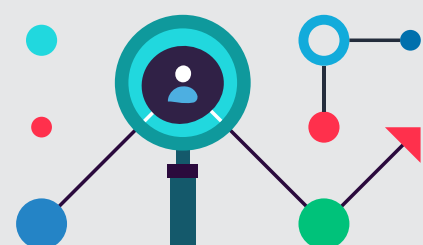
There was also the need to align the definition and application of data analytics

THE SOLUTION

Capgemini Invent has been supporting BAMF in data analytics since 2018 and supported the creation of an internal **Competency Center for Data Analytics**



In the first phase, Capgemini Invent carried out an AI maturity assessment



In the second, the center was designed and implemented

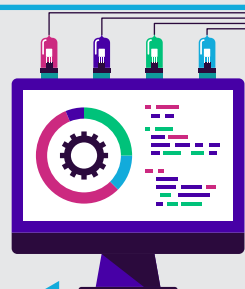
The third phase consisted of scaling analytics solutions and embedding the center through change management



THE BENEFITS



The Competency Center for Data Analytics operates as an interface between several units and acts as an innovation driver within BAMF



The Competency Center's service portfolio includes:

- data analytics
- use case management
- agile project management
- data management

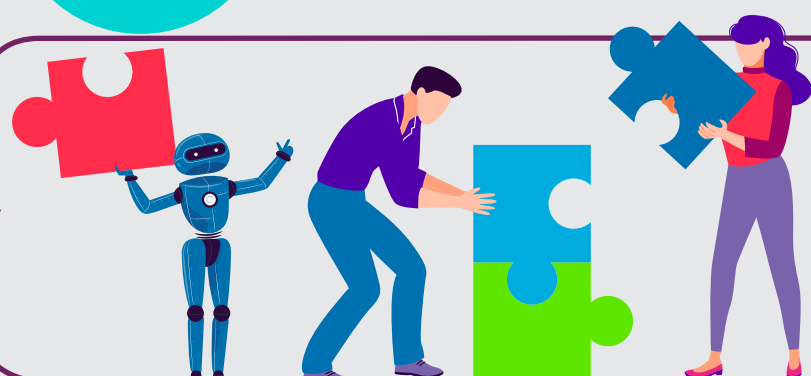
THE FUTURE



Thanks to the know-how transfer from Capgemini Invent, BAMF will be able to independently operate and further develop data analytics in the future



BAMF employees already benefit from the data-driven decision-making possibilities in their daily work



BAMF will continue to explore even greater opportunities for leveraging AI technology

For more information on this project, please contact Dr. Katja Tiefenbacher: katja.tiefenbacher@capgemini.com
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