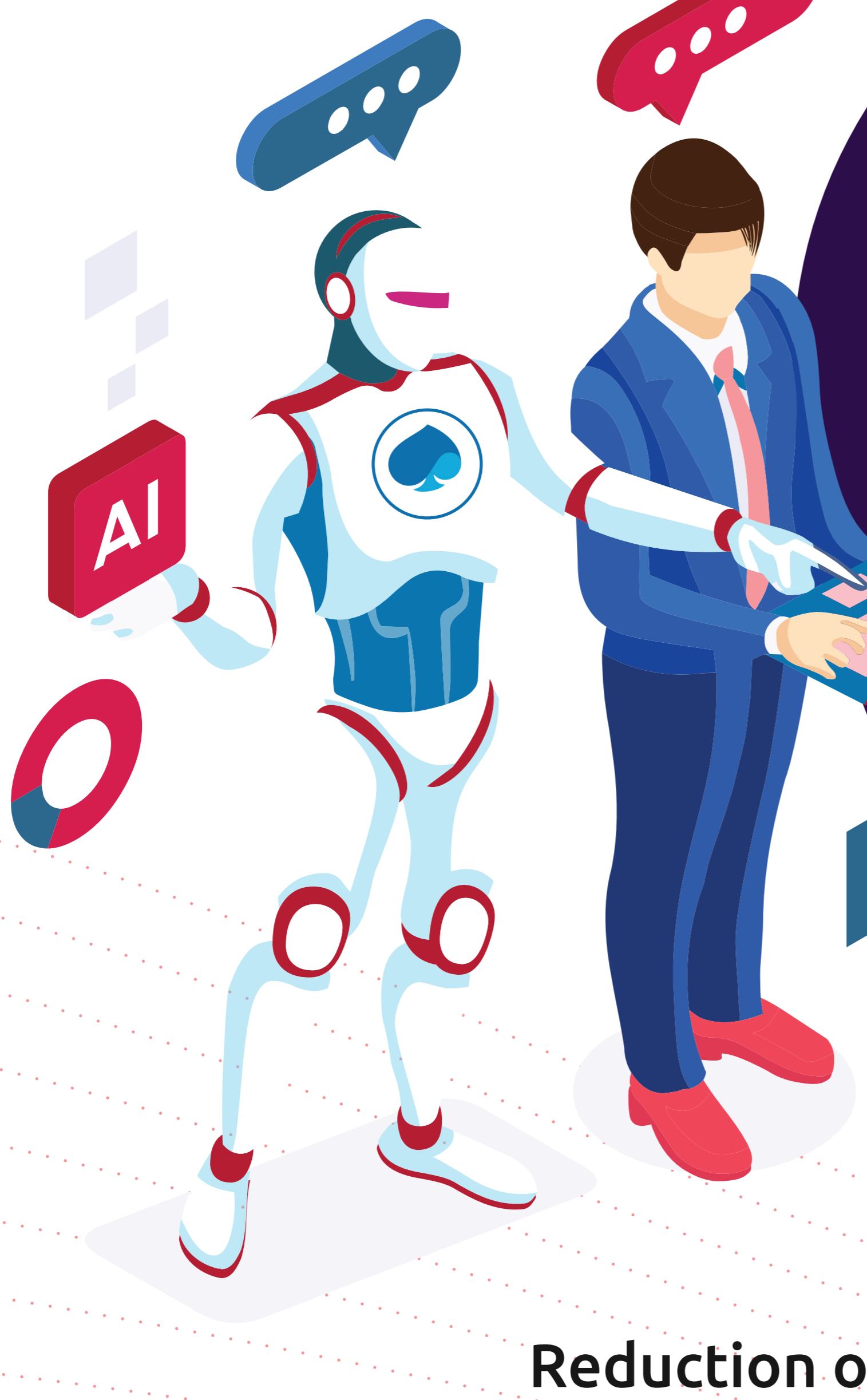


Ibaraki Prefectural Government collaborates with Capgemini

SUCCESS STORY



Reduced Human working hours by

61%

Reduction of annual working hours by **35,783** hours in **20** target processes.

TRANSFORMING LOCAL GOVERNMENT

ENGAGEMENT WITH RPA

Ibaraki Prefectural Government

Located in Mito, Ibaraki Prefecture, northeast of Tokyo, Japan

7,000

Agents serving

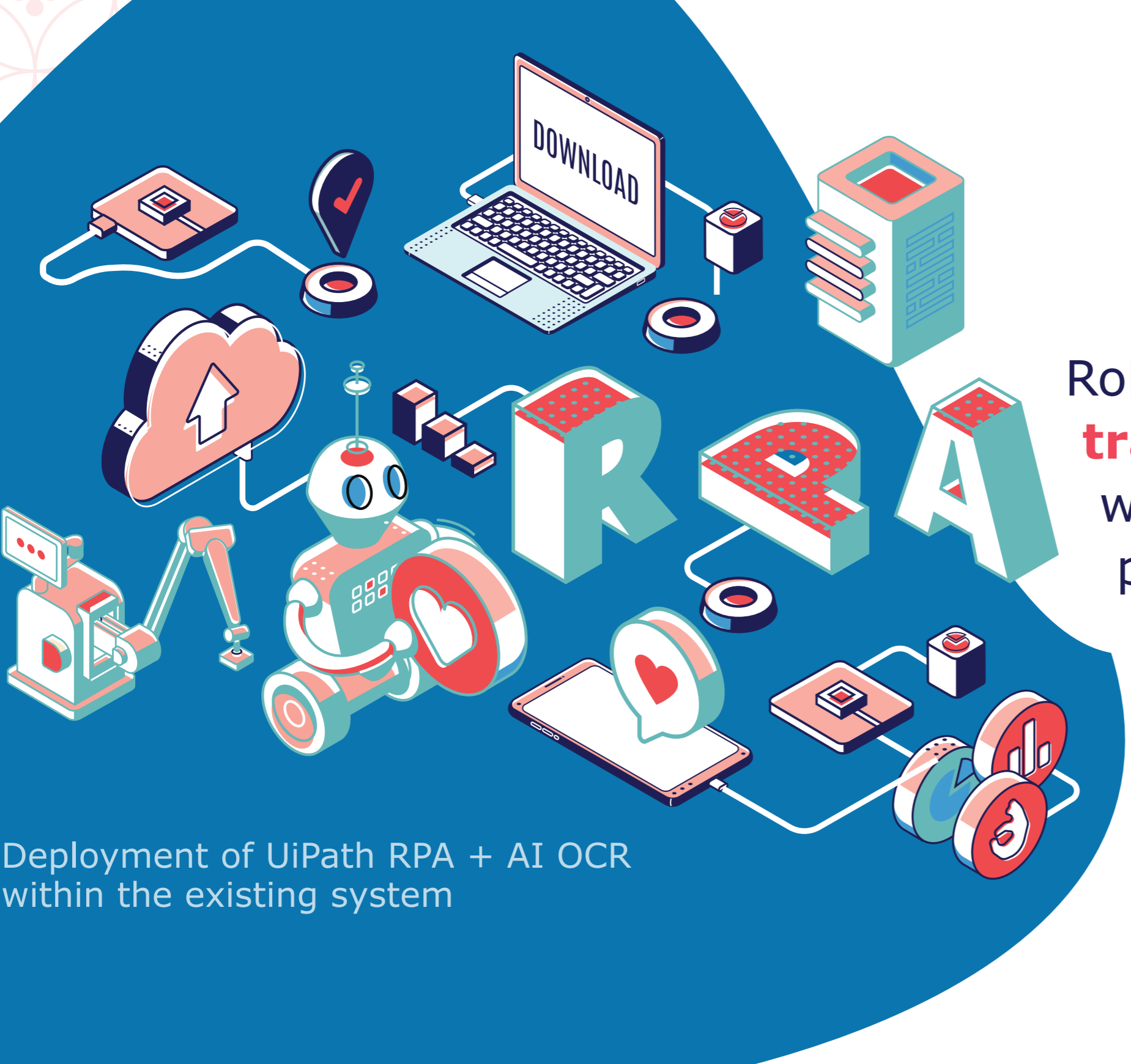
2.8

Million Citizens

Ibaraki Prefecture Government embarked on a journey to improve citizen-engagement with the use of technology.

ROBOTIC PROCESS AUTOMATION

UNLOCKING OPPORTUNITIES



Deployment of UiPath RPA + AI OCR within the existing system

Robot Process Automatic (RPA) **transforms** the way organisations work and unlock employee potential, **exponentially**.



Capgemini **2ND** in **Top10** RPA service providers 2018 report

- Capgemini assessed requirements, created applicable systems architecture and implemented RPA solutions
- Set up an overall governance system, from selection of operations to development, to introduction into the government's day to day operations.
- Capgemini continues to maintain the systems at Ibaraki Prefectural Government

Assessment study conducted by Capgemini, results of which lead to:

PROOF OF CONCEPT

Developing highly-tailored RPA solutions

CONDUCTING SESSIONS

Sessions with **7,000** staff to instill familiarity

IMPLEMENTATION

Providing full-scale RPA introduction support

BENEFITS TO THE CLIENT

Enhancement in staff productivity, increased employee efficiency, reduction in repetitive tasks.

Accelerated task automation process, from days to hours, tasks getting completed in matter of minutes and seconds.

Benefits of RPA experienced by the employees citizens alike.

Reduction of annual working hours in **20** target processes.

Splendid achievements and data set pointing to success of automation. All set to make **Ibarakians the happiest people in Japan.**

Mr. Kikuchi

ICT STRATEGY TEAM DIGITIZATION PROMOTION PROJECT LEADER

"Using Capgemini's RPA and OCR solution, we were able to reduce the payment processing time of more than 10,000 handwritten applications in a short span of time, from 12 minutes down to 2 minutes per case, during the COVID-19 pandemic."

