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Capgemini named a “Leader” by NelsonHall in its NEAT evaluation for Advanced Digital Workplace Services

Paris, January 17, 2022 – [Capgemini](#) announced today that it has been named a ‘Leader’ in the [NelsonHall NEAT vendor evaluation for Advanced Digital Workplace Services](#) for the ‘Overall’ market segment, a third time in a row. Capgemini was identified as a Leader for its overall ability to meet future client requirements as well as delivering immediate benefits to its digital workplace services clients.

The report recognized Capgemini for demonstrating multiple strengths including: its intellectual property (IP) and accelerators in support of the [digital workplace](#); developing a Digital Operations Platform for infrastructure services to drive analytics, automation, self-heal and proactive capabilities; offering industry and digital transformation consulting skills and the development of sector-specific use cases; creating an [Employee Experience Index \(EXI\)](#) and working with other entities within the Capgemini Group ecosystem to provide a secured and holistic service that covers the total employee experience.

In addition the NEAT evaluation report also highlighted Capgemini’s dedicated ‘Living Labs’ providing virtual collaboration capabilities, its strength in digital innovation supported by a global network of [Applied Innovation Exchanges](#) (AIEs), and its [Connected Employee Experience Hub Platform](#), delivering a unified digital workplace experience for employees.

“Being recognized by NelsonHall as a Leader in Advanced Digital Workplace Services for the third consecutive year is a testament of our ability to truly empower our customers in making an employee experience center of their workplace transformation. Our comprehensive sector-focused employee experience portfolio allows us to bring together business transformation, HR excellence, and IT service transformation enabling agile, secured and sustainable workplaces to our clients,” said Nive Bhagat, CEO of Capgemini’s Cloud & Infrastructure Services and member of the Group Executive Committee.

John Laherty, Senior Research Analyst at NelsonHall said, *“Capgemini has a clear focus on improving employee experience across digital workplace services and utilizing broader Capgemini Group capabilities to develop digital workplace use cases by industry and provide a holistic service for total employee experience. It continues to invest in its Digital Operations Platform (DOP) to drive automation, analytics, proactive and predictive remediation across workplace services, and in the AI and ML capabilities supporting its virtual agent”.*

To view the full report, click [here](#).

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of over 300,000 team members in nearly 50 countries. With its strong 50-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud,



data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2020 global revenues of €16 billion.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the US, UK, and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall’s research is based on rigorous, all-original research, and is widely respected for the quality, depth, and insight of its analysis.