



# AI.PAYABLES

Frictionless purchase-to-pay delivered  
via an AI-augmented workforce



GET THE FUTURE  
YOU WANT



increase  
in **automated  
invoicing**



procurement  
**policy  
compliance**



increase in  
**early payment  
discounting**



reduction in **manual  
vendors master data  
management.**

## The challenge of payables

Organizations have access to more data than they have ever had before. Data received from procurement and accounts payables (AP) typically comes in multiple formats, with multiple compliance requirements, and needs to be digitized. The lack of organizational discipline also creates challenges around the lack of adoption of purchase orders (PO) and the tools that support conversion of external into corporate data.

As a result, organizations are failing to realize the benefit of investment in procurement technology, which is leading to low contract compliance and control, a lack of transparency on spend, and low productivity. Some are even suffering from a poor reputation with their suppliers, resulting in lost saving opportunities.

To stay ahead of the competition, organizations need to eliminate friction in their invoicing and AP processing, enabling the seamless and accurate flow of data across their business ecosystem.

## Unlock value from your payables through leveraging AI

Capgemini's AI.Payables solution is an integral element of our Frictionless Finance offer, and a key component of our Digital

Global Enterprise (D-GEM) platform. It integrates with your corporate systems, infusing AI into your accounts payable processes to deliver next-generation, frictionless purchase-to-pay (P2P). This transforms your finance function to drive frictionless, enterprise-level outcomes, enhanced efficiency, and top-line growth to your business:

- Up to **90%** increase in automated invoicing
- Up to **90%** procurement policy compliance with significant reduction in maverick spend
- Up to **25%** increase in early payment discounting
- Up to **50%** reduction in manual vendors master data management.

Our solution is underpinned by a digital framework of enablers and leverages an AI-augmented workforce, re-orchestrated, AI-driven business operating models, and a partnership philosophy to drive frictionless processing.

This provides an end-to-end transactional service that delivers insight into your sourcing strategy, efficient buying execution via the right channels, support to establish internal policies, optimized payment strategies, and enhanced reputation among your vendors. All of this while leveraging AI to eliminate repetitive, non-value-adding tasks such as exception handling and intelligent insight dashboard creation.





## Drive frictionless outcomes from your account payables

The components that make up our Frictionless Finance offering can be used individually or as a suite to deliver enhanced service and outcomes, including:

- **Increased spend savings** – increase the percentage of users on approved systems and benefit from more spend with approved suppliers, resulting in a greater spend reduction
- **Increased buyer satisfaction** – benefit from an improved payment on time percentage, with more early payment discounts realized, fewer queries per purchase, and a choice of digital communication channels
- **Reduced cost** – benefit from increased electronic invoicing and higher first time matches, and prevent duplicate payments, leading to an overall reduction in your cost to serve.

Capgemini's AI.Payables solution helps you implement a frictionless digital ecosystem that addresses addresses each and every friction in your finance operations, enabling you to move towards – what we call – the [Frictionless Enterprise](#).

## Realign your target operating model to deliver the Frictionless Enterprise

Capgemini's renowned [Digital Global Enterprise Model platform](#) is an AI-based, digital business transformation platform that encompasses the tools and techniques for reshaping and streamlining your finance processes to deliver increased efficiency, faster time to market, and an enhanced, customer-first, user experience.

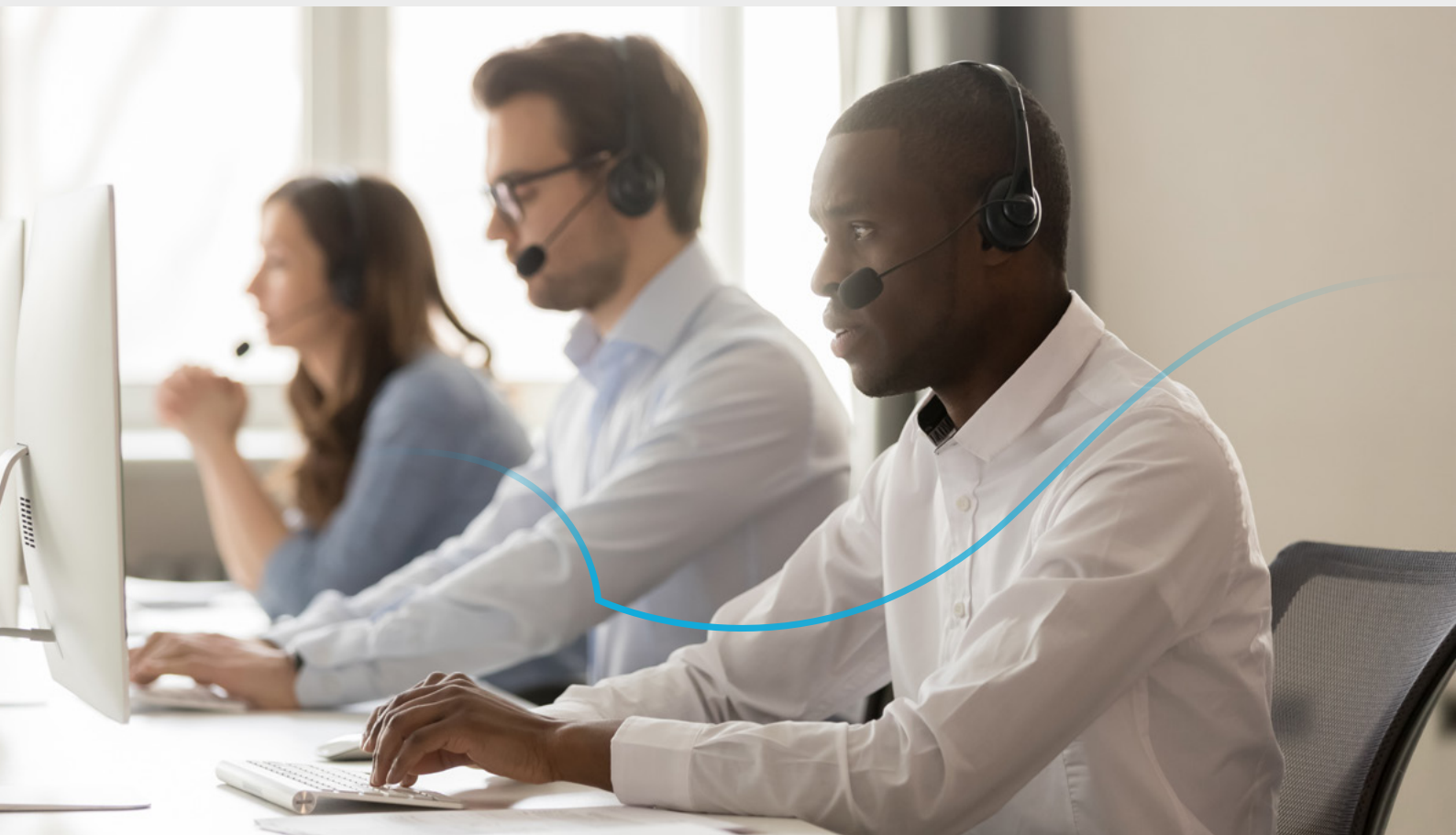
By dynamically adapting to your organization's circumstances to address each and every point of friction in your business operations, D-GEM provides a complete overview of your processes, guiding the right digital operating model for your organization. It also accelerates your transition to frictionless, future-proof processes, enabling you to remain competitive in a rapidly changing, digital business context.

## The Frictionless Enterprise

The Frictionless Enterprise seamlessly connects processes and people, intelligently, as and when needed. It dynamically adapts to your organization's circumstances to address each and every point of friction in your business operations.

At Capgemini, we have applied the Frictionless Enterprise to enhance cohesion across our entire suite of products and services. This enables us to respond rapidly to your changing requirements and deliver your specific business outcomes in a value-focused way.

We implement ways to detect, prevent, and overcome frictions – leveraging our latest thinking, organizational design, and intelligent solutions to achieve our goal of effortless operations. business context.



## Why Capgemini?

Our long history and strong reputation in providing F&A services including P2P has already made a significant and positive impact on the bottom line and profitability of our clients. We are proud of the value we continue to deliver to our clients and the results speak for themselves:

- **80%** touchless invoicing with eInvoicing
- **100%** quality of the indexation process for invoices captured by robots through implementing Celaton inSTREAM™'s AI and self-learning algorithms for an IT software provider
- **64% to 93%** improvement in intelligent character recognition (ICR) efficiency post inSTREAM™ implementation for a global engineering group
- PO compliance increased to over **90%**
- Increase in no-touch POs to **80%**
- **75%** improvement in invoice block resolution
- **30%** reduction of manual non-PO invoice processing through implementing robotic process automation (RPA) for a global manufacturing company
- **15%** time reduction on the GR-IR reconciliation process through implementing inbuilt robotics components for automated handling of "missing invoices" for a global manufacturing company
- **10%** reduction in vendor queries through leveraging RPA to deliver faster communication of "defective invoices" for a global beverages company
- **98%** on-time supplier payment.



To learn more about how our AI Payables solution can transform your finance function to drive tangible, frictionless P2P outcomes, enhanced efficiency, and top-line growth, contact: [businessservices.global@capgemini.com](mailto:businessservices.global@capgemini.com)

## About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 325,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fuelled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2021 global revenues of €18 billion.

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