Capgemini

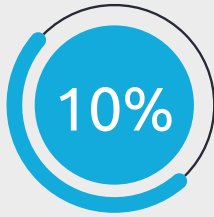# AUTONOMOUS SUPPLY CHAIN

Implement an integrated, frictionless, and customer-centric supply chain

10%

increase in
revenue

25%

reduction in
cost

30%
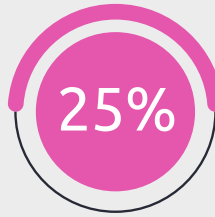
increase in customer
satisfaction

The case for supply chain transformation

Supply chains are under great pressure to transform in order to remain competitive in an increasingly demanding and volatile environment.

Indeed, growing customer expectations and supply chain complexity, and the challenge of managing costs mean that supply chain leaders are looking to:

- Reduce the cost of their supply chain organization
- Implement more resilient supply chain operations
- Improve service levels tied to business outcomes
- Enable the supply chain to be a blueprint for sustainable growth.

To solve these challenges, supply chain leaders now under-stand the need to start a journey towards realizing an autonomous supply chain.

Drive touchless operations and transparent data-driven decision-making

Capgemini's Autonomous Supply Chain offering helps transform your organization into an integrated, frictionless, and customer-centric supply chain function that delivers cognitive, touchless operations and transparent data-driven decision-making.

Our approach leverages the power of intelligent automation technologies to unlock value across your business – partnering with you to transform your supply chain into a function that delivers competitive advantage and enhanced business outcomes, including:

- Improved demand forecasting accuracy
- Improved logistics planning and optimization
- Increased levels of fulfillment reliability
- Enhanced risk identification
- Reduced operational cost and working capital

In turn, this helps you to transition to – what we call – the Frictionless Enterprise.

The Frictionless Enterprise

The Frictionless Enterprise seamlessly connects processes and people, intelligently, as and when needed. It dynamically adapts to your organization's circumstances to address each and every point of friction in your business operations.

At Capgemini, we have applied the Frictionless Enterprise to enhance cohesion across our entire suite of products and services. This enables us to respond rapidly to your changing requirements and deliver your specific business outcomes in a value-focused way.

We implement ways to detect, prevent, and overcome frictions – leveraging our latest thinking, organizational design, and intelligent solutions to achieve our goal of effortless operations.

A robust, resilient, and frictionless supply chain

Our Autonomous Supply Chain offering delivers a range of tangible business outcomes, including:

- **10% increased in revenue** – improve your organization's competitive edge through leveraging better decision-making tools, analytics, and data sources that support optimized storage and transport services
- **25% reduction in cost** – redesign your supply chain to maximize the available data sources, delivering more efficient workflow and goods handling
- **30% increase in customer satisfaction** – increase your connectivity within the supply chain to enable more real-time decision-making.

On top of this, our offering reduces complexity and eliminates manual non-value added tasks, enabling you to implement a digitally augmented workforce that can be scaled up as and when required. It also helps to eliminate operating silos, ensuring end-to-end integration that enables a more robust, resilient, and frictionless supply chain.

To learn more about how Capgemini's Autonomous Supply Chain can help implement an integrated, frictionless, and customer-centric supply chain that delivers touchless operations and data-driven decision-making, contact: businessservices.global@capgemini.com

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 325,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fuelled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2021 global revenues of €18 billion.

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