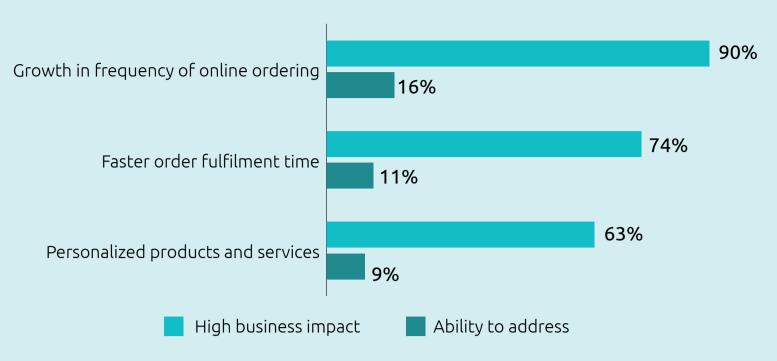


HOW GREATER INTELLIGENCE COULD SUDGECTOR SUDGECTOR SUDDLY Chains

Augmented resilience, performance, and sustainability will allow organizations to take a customer-centric focus

Organizations are struggling to embrace the new supply-chain paradigm

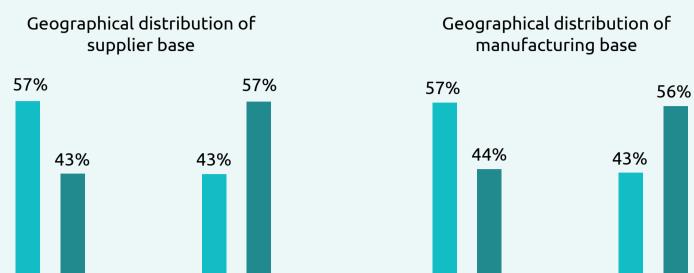
Organizations are poorly prepared to offer a more connected, hyperpersonalized real-time customer experience



Customer experience trends

Source: Capgemini Research Institute, Intelligent Supply Chain Research, August–September 2022.

25% of global trade will relocate in the next three years





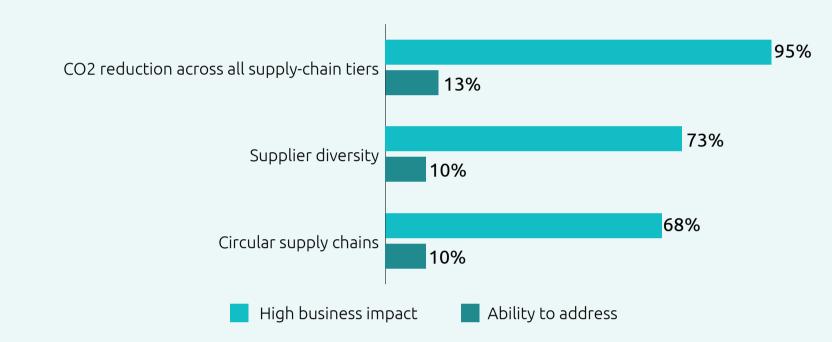
Source: Capgemini Research Institute, Intelligent Supply Chain Research, August–September 2022.

Organizations are poorly equipped to handle the impact of resilience on the global supply chain



Source: Capgemini Research Institute, Intelligent Supply Chain Research, August–September 2022.

The transition to a sustainable supply chain will be a long journey



Sustainability trends - impact and preparedness

Source: Capgemini Research Institute, Intelligent Supply Chain Research, August–September 2022.

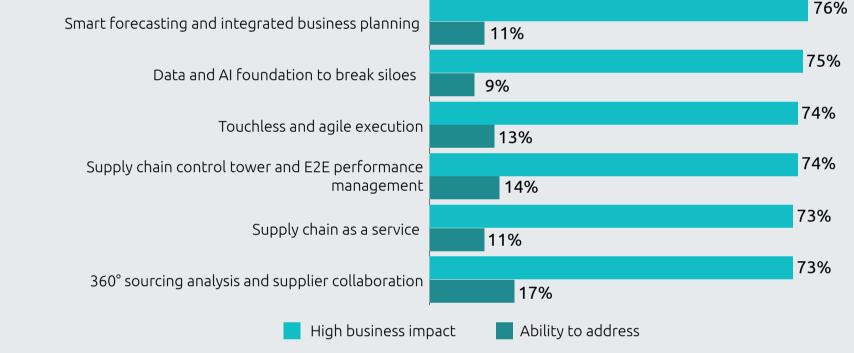
Supply-chain changes happen slowly

Intelligent supply chain : A holistic and stepwise transformation

Moving toward intelligent supply chain requires an holistic and stepwise transformation

Intelligent network design and systemic risk management

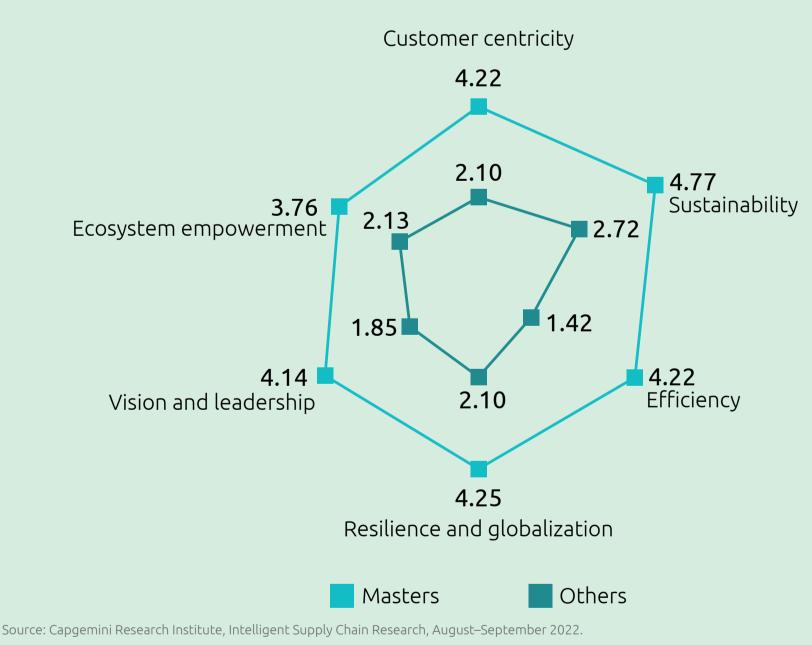
23%



Source: Capgemini Research Institute, Intelligent Supply Chain Research, August–September 2022.

The many benefits of revisiting supply-chain architecture

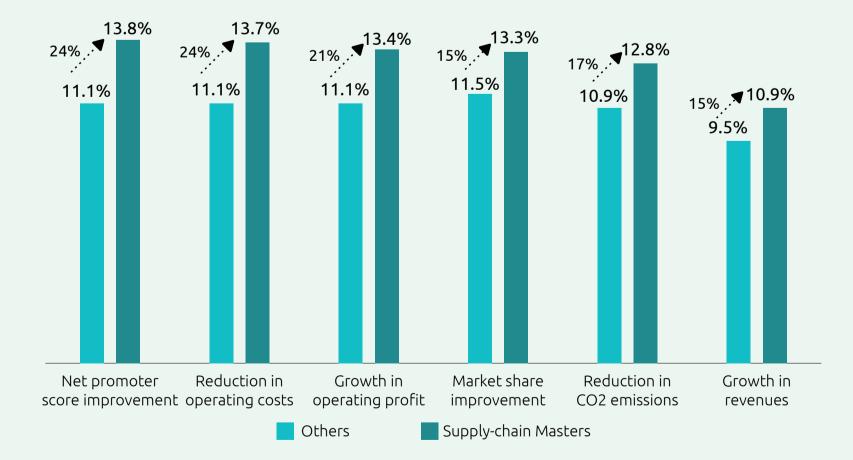
What can organizations learn from the Supply-chain Masters?



Supply-chain Masters maturity matrix

Supply-chain Masters derive 20% higher greater benefits compared to others

Change in key supply-chain metrics following implementation of initiatives



Source: Capgemini Research Institute, Intelligent Supply Chain Research, August–September 2022.

How to overcome obstacles on the road to supplychain transformation

Guidelines to move towards an intelligent supply chain



REASSESS THE FUTURE READINESS OF YOUR SUPPLY CHAIN TO EMBRACE THE NEW SUPPLY CHAIN PARADIGM IN ACTION

- Start by analyzing the impact of emerging trends on your supply chain and assess your readiness to capture any benefits
- Recognize missed opportunities over the past few years and test areas of vulnerability to measure progress
- Embrace technology and automation as part of your organization's operational culture

BUILD CAPABILITIES AND SCALE TECHNOLOGIES AS A PART OF A COMPOSABLE AND INTEGRATED ARCHITECTURE

- Incorporate integrated control tower and digital twins into your supply-chain management systems
- Invest in skills and capability building
- Clearly define roles and responsibilities to balance multiple demands

BUILD A DATA-DRIVEN AND COLLABORATIVE CULTURE ACROSS BOTH INTERNAL AND EXTERNAL ECOSYSTEMS

- Create data-driven supplier and customer relationships
- Reassess relationships across the supply chain through both resilience and sustainability lens

Source: Capgemini Research Institute analysis.

Download report

Subscribe to our research

This message contains information that may be privileged or confidential and is the property of the Capgemini Group. Copyright © 2022 Capgemini. All rights reserved.