

The background of the entire page is a photograph of a woman with blonde hair, wearing a brown sweater, sitting at a desk in an office. She is looking intently at a computer monitor. The desk has a keyboard, a mouse, and a telephone. The office environment is slightly blurred, showing other desks and equipment in the background.

DISRUPTION DIRECTOR

From the recent global pandemic and geopolitical upheavals to regulatory changes, energy crises, and recessions – disruption has become the new norm.

The **Disruption Director** is a strategic leader who uses exceptional problem-solving skills and a deep understanding of the supply chain ecosystem to react quickly and effectively to any disruption. They use what-if analysis and scenario planning to ensure that the supply chain is prepared to handle any future challenges.

This pivotal role is both challenging and rewarding. The Disruption Director has the opportunity to make a significant impact by ensuring the resilience of the essential supply chain functions that keep businesses running.



RESPONSIBILITIES

- Develop and implement a supply chain crisis management plan that outlines the procedures for responding to critical supply chain disruptions
- Lead the response efforts during a crisis, including coordinating with internal and external stakeholders, communicating updates to senior management, and providing strategic direction to the crisis management team
- Monitor and assess the impact of supply chain disruptions on the organization and provide regular updates to senior management
- Identify alternative sources of supply and develop contingency plans to ensure the continuity of operations during a crisis
- Work closely with procurement and logistics teams to coordinate the delivery of critical goods and services during a crisis
- Develop and maintain strong relationships with key suppliers and logistics providers to ensure that the organization is able to respond quickly and effectively during a crisis
- Conduct regular reviews of the supply chain crisis management plan to identify opportunities for improvement and ensure that it remains effective and up to date
- Provide training and education to employees on the organization's supply chain crisis management plan and procedures
- Lead a team to think creatively about worst-case scenarios and gamify solutions for them.

CANDIDATE REQUIREMENTS

- Bachelor's degree in business administration, supply chain management or a related field
- At least 5 years of experience in supply chain management, with a focus on crisis management
- Strong leadership and interpersonal skills, with the ability to motivate and lead a cross-functional team during a crisis
- Excellent project management skills, with the ability to manage complex projects under tight timelines and constraints
- Strong strategic thinking and analytical skills, with the ability to develop and implement effective supply chain crisis management plans
- Strong communication and negotiation skills, with the ability to communicate effectively with internal and external stakeholders during a crisis
- Ability to work effectively under pressure and make decisions in a fast-paced, high-stress environment
- Knowledge of supply chain processes and practices, including procurement, logistics, and inventory management.

[Read the full paper to learn more](#) about the other emerging roles that are driving the intelligent transformation of supply chain operations.

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of over 340,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2021 global revenues of €18 billion.

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businessservices.global@capgemini.com