

A woman with long dark hair, wearing a black and white striped cardigan over a teal top, is shown in profile from the chest up. She is holding a green 3D printed object with both hands, looking at it intently. The background is a blurred office or laboratory setting. A blue line graphic starts near the top left, loops around the text, and ends near the bottom right.

HEAD OF THE TAILOR-MADE SUPPLY CHAIN

The world of consumer products is constantly evolving, and personalized products are becoming the new norm.

The **Head of the Tailor-Made Supply Chain** is responsible for overseeing operations and strategy across the entire supply chain to ensure it stays ahead of consumer demand. They work closely with product design, engineering, and procurement teams to understand customer needs and develop custom-made products that meet those needs.

This role requires a strategic thinker with a deep understanding of supply chain operations to develop and implement strategies that optimize the supply chain for custom-made products. This includes identifying and addressing bottlenecks, improving lead times, and cutting costs.



RESPONSIBILITIES

- Develop and implement strategies to optimize the supply chain for custom made products, including identifying and addressing bottlenecks, improving lead times, and reducing costs
- Lead the cross-functional team responsible for the supply chain of custom-made products, including procurement, manufacturing, and logistics
- Work closely with product design and engineering teams to understand customer requirements and ensure that the supply chain can meet these requirements in a cost-effective and timely manner
- Oversee the procurement of raw materials and components required for the manufacture of custom-made products, including negotiating contracts with suppliers and managing inventory levels
- Manage the production and assembly of custom-made products, including overseeing the manufacturing process, quality control, and on-time delivery
- Coordinate the delivery of custom-made products to customers, including managing logistics and transportation
- Develop and maintain strong relationships with key suppliers and logistics providers to ensure the smooth operation of the supply chain for custom-made products
- Conduct regular performance reviews of the supply chain for custom-made products, identifying opportunities for improvement, and implementing changes as needed
- Stay up to date with industry trends and best practices in custom product manufacturing and supply chain management.

CANDIDATE REQUIREMENTS

- Bachelor's degree in business administration, supply chain management or a related field
- At least 10 years of experience in supply chain management, with a focus on custom product manufacturing
- Strong leadership and interpersonal skills, with the ability to motivate and lead a cross-functional team
- Excellent project management skills, with the ability to manage complex projects under tight timelines and constraints
- Strong strategic thinking and analytical skills, with the ability to develop and implement effective supply chain strategies
- In-depth knowledge of custom product manufacturing processes, including design, engineering, procurement, and logistics
- Strong communication and negotiation skills, with the ability to communicate effectively with internal and external stakeholders
- Ability to work effectively in a fast-paced, high-pressure environment
- Familiarity with industry-standard supply chain management tools and software.

[Read the full paper to learn more](#) about the other emerging roles that are driving the intelligent transformation of supply chain operations.

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of over 340,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2021 global revenues of €18 billion.

Get the Future You Want | www.capgemini.com

©2023 Capgemini. All rights reserved. The information contained in this document is proprietary.

Connect with us:



@CapgeminiBusSvc



www.linkedin.com/showcase/capgemini-business-services



www.capgemini.com/services/enterprise-management/intelligent-business-operations/



businessservices.global@capgemini.com